



Claim Filing Instructions

The John Hackney Agency of Rocky Mount is here and ready to assist you with potential claims related to Hurricane Florence. If you need your policy information, please contact us immediately at 252-442-3186. Having this information will ensure that we can effectively and efficiently get your claim submitted. Please feel free to check our website to find your carrier information in the event that you cannot reach someone here at the agency.

<https://jharm.com/about-us/companies-we-represent/>

In the event that we are not able to occupy our office, please see the below cell phone numbers for Reid Rhodes, Paul Bauer, and Thomas Rhodes:

Reid – 252-450-5490

Paul- 252-813-1093

Thomas – 980-275-9159

If you have your policy prepared and you would like to submit your claim directly to the company, please refer to the 800 number listed within the first few pages of your policy.

You may also contact our office and leave a message on our main line. We will be checking these messages and returning calls, as we are able. We appreciate you here at the agency and please remain safe during the storm.